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SmartTip BV's Commitment to Quality and Continuous Improvement.

To Whom It May Concern,

At SmartTip BV, we will supply our customers with products and services, which conform to clearly established requirements. Each requirement needs to be future oriented and guarantee user satisfaction. In order to better meet customers' expectations and / or requirements, we will continually improve our business and operational processes. All through the delivery of reliable services worldwide.

Our quality mission:

To develop new frontier MEMS-based nanotechnology microprobes customized to the needs of our customers with high levels of attention towards customer requirements, customer satisfaction, and quality.

Our quality vision:

Execute the organization's overall vision through focus in a combined effort on customer requirements, customer satisfaction and quality.

Our quality strategy:

Develop, implement, and a Quality Management System, based on the requirements set by international quality management certificates (CE, ISO, SEMI), with the expected outcome to complete quality management goals and targets.

Sincerely,

Daniel Bijl
Chief Executive Officer

The Art of Probing